

1. What products do you manufacture?

2. What types of production do you have?

Line production:	from...	to/till...
Batch production:	from...	to/till...
Single items production:	from...	to/till...
Other:		

3. Plant utilisation:

a) 1-shift:	2-shifts:	3-shifts:
b) free capacity in %:		

4. Do you have an EPR-system at your disposal? | | yes | | no
if yes, which one:

5. Can you put on surface protection (structure, pre-treatment, corrosion resistance)? | | yes | | no
if yes, what kind of:

6. How do you evaluate your customer service?

consultancy	very good						not satisfactory
in case of a complaint	very good						not satisfactory

reasons:

7. Do you arrange regular schooling for further qualification of your employees ? | | yes | | no
if yes, which ones?

C. QM-System

1. Is your QM-System certificated according to standards? | | yes | | no

if yes, according to which ones?:

2. Do you have a product liability insurance at your disposal? | | yes | | no

3. Is there a QM-documentation, in which the responsibilities and methods referring to the quality management are written down? | | yes | | no

4. Do your production workers carry out quality checks? | | yes | | no

5. Do you know your costs of non conformance? | | yes | | no

6. Does a test planning exist? | | yes | | no

7. Is your QM-system inspected periodically and systematically regarding its efficiency?
if yes, in which periods? | | yes | | no

8. Are external audits carried out at your suppliers? | | yes | | no

9. Do you use statistic methods?
if yes, which ones?: | | yes | | no

10. Are all measuring devices periodically inspected? | | yes | | no

11. Are there written instructions for the treatment of defective parts? | | yes | | no

12. Can all required inspection- and measure tasks regarding your product product spectrum be performed? | | yes | | no

13. Are QM-tools being used?
if yes which ones: | | yes | | no

14. Are there TQM activities?
if yes, which ones: | | yes | | no

15. Do you fulfil the DPD/ MBD- requirements according to Boeing document D6-51991 (attachment)?
if yes, please enclose the corresponding documents (see attached DPD-checklist) | | yes | | no

16. Do you fulfil all requirements of the CLAAS Fertigungstechnik quality guideline?
(see www.claas-cft.de / Aktuell) | | yes | | no

Which chapters can not be fulfilled?

Is the compliance of those non-fulfilled chapters, guaranteed in another way?
Please describe:

17. Do you have/run installations that are requiring official approval regarding the environment like e.g. :galvanic equipment, lacquer facilities, gas stations or the like?

| | yes | | no

if yes, which ones

D. References

Please enter your reference costumers of which you think they are interesting for CLAAS (similar product spectrum) in the following list.

Firm	internal turnover at reference firm	manufactured array of products	Quality rating	Contact person QA/QM-manager with name/telephone

Place, date

Signature

We thank you very much for your effort!

Please enclose as attachment:

- Copies of Certificates (if available)
- Machine-/ inventory list with details of the year of construction
- Inspection- and measurement tools index
- organization chart